



## ***Teleperformance Attains PCI Compliance in the United States and Mexico***

*Salt Lake City, Utah, February 21, 2007* – Teleperformance announced today it has attained Visa Level 1 Payment Card Industry (PCI) Service Provider compliance in its United States and Mexico operations. PCI is the payment card industry security standard and Teleperformance is among the first companies in the contact center outsourcing sector to attain certification. Teleperformance was required to pass stringent third party auditing & testing procedures in both the U.S. and Mexico to attain certification. Ongoing certification requires successful completion of both annual audits and quarterly vulnerability scans by qualified independent parties to ensure all associated security standards and processes are continuously upheld.

**Bruce Wignall, Chief Information Security Officer of Teleperformance** said: *"Attaining PCI compliance is a key component in maintaining the industry leadership our security practice has established. PCI is more rigorous than many other security regulations and statutory compliance frameworks. This is a major milestone that benefits all of our clients and not just those who accept or process credit cards."*

**Dominic Dato, CEO of TeleperformanceUSAGroup** added: *"This achievement not only demonstrates another aspect of our industry leadership, but our ongoing commitment of excellence to our clients. By limiting risk, safeguarding confidential data and lowering the potential for identity theft, Teleperformance is a secure partner. ....regardless if our partner's business involves credit cards or not".*

For more details regarding this announcement please visit: [www.teleperformance.com](http://www.teleperformance.com)

### **About Teleperformance**

Teleperformance (Euronext: FR 0000051807), the world's co-leading provider of outsourced CRM and contact center services, operates under various brands, such as Teleperformance for customer acquisition, customer service and customer growth programs, as well as TechCity Solutions and Cash Performance respectively specializing in technical support and debt collection. In 2006, the Teleperformance Group achieved € 1,385 million revenues (US\$ 1,824 million - exchange rate at December 31<sup>st</sup>, 2006: € 1 = US\$ 1.317).

The Group operates nearly 56,500 computerized workstations with more than 70,000 employees (Full-Time Equivalents) across 263 contact centers (including 91 contact centers directly managed in clients' premises) in 42 countries, and conducts programs in more than 60 different languages and dialects on behalf of major international companies operating in various industries.

For more information, visit [www.teleperformance.com](http://www.teleperformance.com)



**Teleperformance**

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Teleperformance Contacts: ([mark@tpgroupinc.com](mailto:mark@tpgroupinc.com))

Mark PFEIFFER, Executive Vice President - External Relations, Teleperformance USA Group +1 832.347.0063

## **About Visa**

Visa USA is a leading payment brand and the nation's largest payment system, enabling banks to provide their consumers and business customers with a wide variety of payment alternatives tailored to meet their evolving needs. Visa USA is committed to increasing the choice, convenience, acceptance, and security of Visa payments for all stakeholders in the payment system - Members, cardholders and merchants. Through its 13,420 member financial institutions, more than 488 million Visa-branded cards have been issued to cardholders in the United States. Last year, U.S.-based financial institutions relied on Visa's processing system, VisaNet, to facilitate \$1.3 trillion in transactions with unparalleled reliability. Visa offers a trusted, reliable and convenient way to access and mobilize financial resources - anytime, anywhere, anyway.

For more information, please visit: [www.visa.com](http://www.visa.com)