

**Teleperformance**

Teleperformance acquires a leading Accounts Receivable Management company in the US

Paris, August 1, 2007

Teleperformance announced today the **cash acquisition**, through its subsidiary TP USA, of 100% of the share capital of **Alliance One**, a **leading US Accounts Receivable Management company**. **Alliance One** is headquartered in **Minneapolis, Minnesota**. The company had **2006 revenues** in excess of **US\$ 115,000,000** and operates with **2,200 workstations** in **12 contact centers** in the **US, Canada, and Jamaica**.

Alliance One is **exclusively dedicated** to first party and contingency **debt collection** and serves a **broad, diversified portfolio of blue chip clients** through four vertical divisions: **financial institutions, government, enterprise and healthcare**.

Tim Casey, currently the Chief Operating Officer of Teleperformance USA, **has been named Chief Executive Officer of Alliance One** to complement the **current management team of Alliance One**.

Dominic Dato, the Chief Executive Officer of Teleperformance USA, commented:

"We are excited by our entry into the Accounts Receivable Management market in the US, and very pleased to welcome **Alliance One**, a group of professional managers that share our same values, into the Teleperformance family.

We expect to leverage **Alliance One's** Accounts Receivable Management **expertise and quality management team** with TPUSA's powerful integrated domestic, nearshore, offshore, home agents and IVR suite of services to provide an **end-to-end experience** for our clients and their customers."

Daniel Julien, Chairman of the supervisory board of Teleperformance S.A., added:

"Our group decided to make a **strategic move into the debt collection business** a couple of years ago, and **we now provide** Accounts Receivable Management services to our clients **in several European countries** as well as in **Mexico, Brazil and Argentina**.

The acquisition of **Alliance One** is a **significant step** as it gives us the ability to provide Accounts Receivable Management services **in the US, which is the largest market in the world**.

This acquisition reflects **Teleperformance's global strategic commitment** to provide a **fully-integrated chain of CRM services**, including marketing, sales, after-sales, customer service, technical support and debt collection, to its clients on a worldwide basis."



The corporate management team of Teleperformance S.A. – **Christophe Allard, Daniel Julien and Jacques Berrebi** – is thankful to its advisors and counsel on the transaction, including ARM M&A advisor **Mike Ginsberg**, of **Kaulkin Ginsberg Company**, **Leigh Ryan and Daniel Bergstein** with their team of legal advisors from **Paul, Hastings, Janofsky & Walker LLP**, and **Jennifer Cavanaugh** and her team from **Grant Thornton LLP**.

Teleperformance also would like to express its great appreciation to the **Alliance One management team**, the stockholders' representative and their counsel, **James Meade** of **Proskauer Rose LLP**, as well as Alliance One's financial advisor, **Traxi, LLC**, for their fairness and professionalism throughout the transaction.

About Teleperformance:



Teleperformance (Euronext: FR 0000051807), the **world's co-leading provider** of outsourced CRM and contact center services, **operates under various brands**, such as **Teleperformance** for customer acquisition, customer service and customer growth programs, as well as **TechCity Solutions** and **Cash Performance** respectively specializing in technical support and debt collection. In 2006, the Teleperformance Group achieved €1,385 million revenues (US\$1,824 million - exchange rate at December 31, 2006: €1 = US\$1.317).

The Group operates nearly **59,000 computerized workstations with more than 70,000 employees (Full-Time Equivalents) across 275 contact centers (including 93 contact centers directly managed in clients' premises) in 43 countries**, and conducts programs in more than 60 different languages and dialects on behalf of major international companies operating in various industries.

For more information, visit: www.teleperformance.com

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