


Teleperformance

TELEPERFORMANCE:

1st Semester 2007 Revenues Exceeded Objectives:

- **+6%, based on published data**
- **+6%, on a comparable basis***

*excl. foreign exchange and scope of consolidation effects

Paris, August 8, 2007

The Teleperformance Group's consolidated revenues for the **1st semester 2007** amounted to **€738.5 million**, versus €696.4 million over the same period last year, i.e., an increase of **+6%**, **based on published data**, exceeding the €730 million objective announced last May.

Excluding foreign exchange and scope of consolidation effects, the Group recorded an **organic growth of +6% in the 1st semester 2007**, exceeding the 5.3% objective forecasted for the 1st semester 2007.

Teleperformance's consolidated revenues in the **2nd quarter 2007** amounted to **€402.2 million**, representing an **increase of +10.9%**, **based on published data**.

After deduction of the foreign exchange and scope of consolidation effects, the Group recorded an **organic growth of +5.2%** in the 2nd quarter.

Distribution per Region

(in millions of Euros)	1 st half year 2007	1 st half year 2006	Growth (in %)	
			Published data	On a comparable basis**
Europe	389.5	331.9	+17.3	+6.4
NAFTA*	264.6	281.2	-5.9	+6.3
Other	84.4	83.3	+1.4	+3.4
Total	738.5	696.4	6.0	+6.0

* North America and Mexico

** Excluding foreign exchange and scope of consolidation effects



Distribution per activity

Inbound activities represented **69%** of the Teleperformance Group's revenues in the 1st semester 2007, versus 66% in the 1st semester 2006.

(in %)	1 st half year 2007	1 st half year 2006
Inbound	69.0	66.0
Outbound	27.0	28.0
Other	4.0	6.0
Total	100.0	100.0

1. Foreign Exchange Effect

The **negative impact** of exchange rates amounted to **€23.1 million**, resulting from the rise of the Euro against most currencies, and in particular against the U.S. Dollar and the Brazilian Real.

If not considering the foreign exchange effect, the Group's revenues increased by **9.4%**.

2. Scope of consolidation effect

The scope of consolidation effect represented a **positive impact of €21.8 million**. After adjusting the scope of consolidation effect, the Group's revenues, on a comparable basis, amounted to €718.3 million in the 1st semester 2006.

The main transactions **impacting the Group's business in the 1st semester 2007** were completed in the following regions:

Transactions completed in 2006

- Europe: Acquisition of **TP Hungary**, which was consolidated as of the 2nd semester 2006, and of the **Swiss** group **SCMG**, which was consolidated as of December 1, 2006
- Sale of market research operations during the 2nd semester 2006 in Europe;

Transactions completed during the 1st semester 2007

- NAFTA region: Sale of the US company Noble Systems Corp., which was deconsolidated as of January 1, 2007.
- Acquisition of the German group **Twenty4help Knowledge Service AG**, which was consolidated as of April 1, 2007
- Acquisition of the French company **The Phone House Services Telecom**, which was consolidated as of May 1, 2007.



About Teleperformance:

Teleperformance (Euronext: FR 0000051807), the **world's co-leading provider** of outsourced CRM and contact center services, **operates under various brands**, such as **Teleperformance** for customer acquisition, customer service and customer growth programs, as well as **TechCity Solutions** and **Cash Performance** respectively specializing in technical support and debt collection. In 2006, the Teleperformance Group achieved €1,385 million revenues (US\$1,824 million - exchange rate at December 31, 2006: €1 = US\$1.317).

The Group operates nearly **61,000 computerized workstations**, with **more than 70,000 employees (Full-Time Equivalents)** across **287 contact centers in 44 countries** and conducts programs in more than 60 different languages and dialects on behalf of major international companies operating in various industries.

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